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CSD NAMES EMPLOYEE OF THE THIRD QUARTER HONORS TWO FOR 30YEARS OF COUNTY SERVICE

Miami-Dade County Consumer Services Department (CSD) last week named its 'Employee of the Quarter' for July – September 2001, and honored two other employees for 30 years of service to the County.

The Employee of the Quarter award went to Cooperative Extension Agent, Jacqueline Gibson. Those honored for 30 years of service were Data Control Technician, Amada Garcia (who has retired), and Ambulance Regulation Coordinator, Steve Gunn.

Mr. Gunn first joined County government service in 1971 as an Administrative Intern at what was then 'Citizens Information Service' (CIS), a newly created information and referral agency of the County Manager's Office. By 1977 he had risen to the position of Director of the program, which was reorganized as Citizen Services – the County's one-stop citizen's information, referral and complaint processing agency.

In 1986 Citizens Services was merged with other agencies to establish the Consumer Services Department. In 1994 Mr. Gunn assumed his current position administering and enforcing County code provisions for the public and private ambulance industries.

Ms. Garcia joined the Computer Section of the Public Works Department in 1971 as a 'Key Data Operator.' She was promoted to 'Lead Worker' in 1975, and was reclassified as a Data Control Technician in 1979.

She transferred to CSD in 1991.

"We have all witnessed her dedication to CSD and its customers, and we have all learned from her," said administrative officer, Raul Gonzalez, in paying tribute Ms. Garcia.

Amada Garcia and Steve Gunn were also honored recently by Mayor Alex Penelas and the Board of County Commissioners.

Cooperative Extension Agent, Jacqueline Gibson, winner the Employee of the Quarter award, boasts a proud career in food and nutrition research, education and administration, which goes back to her first stint with County from 1974 to 1980, when she worked the Department of Human Services.

Since joining CSD in 1997 Ms. Gibson has participated in health fairs, taught food safety handling to restaurant managers, conducted consumer fraud workshops for senior citizens, and answered food safety and nutrition questions for the Miami Herald's Action Line column.

Second and third place winners in this category were secretary; Arturo Rodriguez, and biologist; Ruben Regalado.

An award also went to secretary, Mayra Beltran, for 5 years service to the County.

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The Miami Dade Consumer Services Department is an agency of Miami-Dade County government that protects consumers through complaint mediation, business regulation, and consumer education. The Department operates the Consumer Hotline (305) 375-3677, a central telephone number for consumer complaints and information.